

Internal Job Posting

Position: **Server – Vida (Restaurant)**

Rate of Pay: Full \$14.46 per hour * based on Union agreement.

Hours: 4PM – 12AM

Availability: Open (Tuesday - Saturday)

Posted: August 2, 2023

Duties

Room set up including tables, bar, table – side service carts, bussing stations etc.

Establish and build guest rapport from initial greeting to the end of the dining experience.

Answer all questions related to menu and bar list. Guide guests in their choices.

Provide seamless service throughout the dining experience.

Manage the dining experience of multiple tables often sat at the same time.

Impeccable table maintenance.

Work as a team to ensure guest satisfaction through entire restaurant.

Clear and re – set tables immediately upon guest's departure.

Accurately handle all payment transactions.

Complete list of required duties to ensure the restaurant is ready for next day of service.

Communicate efficiently, effectively and accurately with kitchen to minimize ordering errors and/or timing issues.

Build a list of regular guests.

Other duties as assigned.

Qualifications

Seven + years of fine dining serving experience; Italian Restaurant fine dining serving experience is an asset.

Extensive/comprehensive wine knowledge, especially Italian wines.

Bartending experience required.

Table side service experience, which may include cocktail preparation, salads and desserts prepared to order.

Experience with a variety of POS systems.

Team waiting experience is an asset.

Command of culinary terms, especially those related to Italian fine dining.

Must be able to communicate effectively in English; an additional language is an asset – especially if Italian.

Exceptional interpersonal abilities.

Able to resolve guest complains in a timely and efficient manner.

Commitment to Fort Garry Hotel professional standards and exceptional service.

Must have Smart Choices Certification (Responsible Beverage Service - Province of Manitoba).

Qualified applicants are invited to forward their resume and cover letter to hr@fortgarryhotel.com

Closing Date: August 8, 2023