

General Terms

The Merchant (the "Merchant") Gift Cards are sold and distributed by The Fort Garry Hotel . By accessing this site, and by purchasing a Gift Card on this site, you agree to be bound by the legal terms and conditions governing the sale and use of Gift Cards as defined by the Merchant and under the laws relevant to the jurisdiction of the Merchant, without regard to principles of conflict of laws. The Merchant reserves the right to revise these Legal Terms and Conditions at any time.

Returns

All sales are final. You may not return, cancel or redeem for cash any Gift Card after it is purchased, unless otherwise stated by law.

Loss or Stolen Gift Cards

Ownership and risk of loss of Gift Cards is transferred to the recipient of the Gift Card immediately upon completion of processing of the order. The Fort Garry Hotel is not responsible for lost or stolen Gift Cards or the remaining balances on such Gift Cards.

Gift Card Customer Service

If you need assistance with the purchase of your Gift Card, please contact The Fort Garry Hotel's Customer Support. Please have on hand your sixteen-digit reference number, or be ready to provide your email address.

Expiration

Unless otherwise stated by law, the Gift Cards have no expiration date and no maintenance fees.

Purchasing

In order to purchase a Gift Card you will need to provide certain information, including credit card and related payment and billing information. The Fort Garry Hotel may request further information to validate the transaction. In the act of providing such information, you warrant that all information provided is both current and accurate.

Third Party Purchases

The Fort Garry Hotel is not liable or responsible for any third party purchase(s) from other/unknown websites and/or person.

Delivery/ Pick up Information

All orders of Gift Cards are subject to a process that compares information provided by you with information provided by your financial institution. If there is a discrepancy, your Gift Card order may be delayed or held until the information can be verified. If such information cannot be adequately verified such order may be cancelled at the discretion of the Merchant. If the date on which you want your Gift Card delivered has passed and you have not received confirmation that the Gift Card was sent, please contact The Fort Garry Hotel's Customer Support. Please refer to your sixteen- digit reference number, or be ready to provide your email address. The Fort Garry Hotel is not responsible for Gift Cards that are undeliverable or not received due to your failure to enter an accurate email address or other relevant delivery information for the recipient.

Shipping for Plastic Cards

Orders for Plastic Cards placed before 1:30 PM CST will be processed the same day and shipped according to the shipping option chosen. Orders placed after 1:30 PM CST will be processed the following day and shipped according to the shipping option chosen. Orders for Plastic Cards placed on legal holidays will be processed the following business day and shipped according to the shipping option chosen.

Personalized Messages

If you wish to add a personalized message to a Gift Card, simply type your message in the 'Message' field on the Gift Card preview. Personal messages are limited in length to the space provided on the Gift Card. There is no additional charge to include a personalized message. If the Merchant deems any message inappropriate, offensive or otherwise objectionable, the Gift Card may be delayed, held or cancelled at the sole discretion of either the Merchant.

Disputes

Any dispute relating to the purchase of Gift Cards shall be adjudicated in the jurisdiction of the Merchant.